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## [Privacy Policy](#)

### **General Statement**

Our company collects certain personal data about you to facilitate our relationship. We know how much you value your privacy. We are committed to keeping your information secure. Therefore, we provide this Privacy Policy to outline the information we will collect and how that information will be used.

### **Privacy Principles**

We are committed to protecting the privacy of our customer’s personal data

We maintain physical, technological and administrative safeguards to protect personal data.

We permit only authorised employees and contractors, including but not limited to consultants, to have access to some or all personal data of our customers as needed.


### **Consent**

PROFLO LTD does not collect, use, or share personal data without your consent. You have the right to withdraw your consent at any time. The reason we collect personal data and how it is used are included in this privacy policy under Use.

### **Use of your Personal Data**

We use the data about you to complete transactions, support the products or services you purchase or request, and provide continuing services such as recalls. We may use the data to market our products or services to you, improve your browsing experience on our website, or if ever necessary, notify you of a breach of security.

In the case of our employees, we also use the information for the purpose of complying with human resource requirements, complying with government regulations, and providing employee benefits.

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### **Sharing of Information**

To efficiently conduct our business, information may be shared with or obtained by processors/third-party service providers who provide us with services such as database hosting, credit card processing, credit checks, fulfilling reservations, purchases, etc. We only use providers that have shown through various means, and agreed to via contract, that they will take the same care and precautions with your personal data as we do and will restrict the use of your personal data to the purposes for which it was provided to them.

### **Data Transfer Abroad.**


As a global organisation, data we collect may be transferred internationally throughout PROFLO LTD worldwide organisation or to third parties that act on our behalf as noted in Sharing of Information. Some of these foreign jurisdictions may not provide the same level of privacy protection as your local jurisdiction. You must consent to such transfers of your personal data. Without such consent, PROFLO LTD is not able to complete your transactions or provide you with the services or products listed under 'Collection of your Personal Data'. The personal data will be transferred with all appropriate and suitable safeguards as described in 'Data Security'

### **Data Retention and Destruction**

We keep employee and customer data for as long as is necessary for fulfilment of each use described in this policy, or as legally required by appropriate local, national and international regulatory bodies. Past that period, records, both physical and electronic, are destroyed.

### **Cookies and Other Technologies**

Cookies are used on our website. By using our website, you agree that cookies are to be placed on your device as further explained below. Cookies are small pieces of data that a website sends to your computer's web browser while you are navigating through it. They have many different purposes, but mainly, cookies enable you to navigate between pages easily, remembering your preferences, and eventually to improve the user experience.

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These cookies may then be stored on your machine to identify your computer. Cookies used on this website can be either set up by our website or by a third-party website. Moreover, these cookies can be “session” or “persistent” cookies: a session cookie is a cookie that is automatically deleted when the user closes the browser, whereas a persistent cookie is a cookie that remains stored in the user’s terminal device until it reaches a defined expiration date. Cookies used on this website have a maximum lifetime of 12 months.

**Links to Third-Party Web Sites**


This Site contains links to third-party sites. These links are provided for convenience purposes and are not under our control. The Site does not make any representations and warranties regarding the content of any of these linked sites. We strongly suggest you review such third-party’s privacy policies before providing any data to them.

**Data Security**

We use security safeguards to protect personal data from unauthorised access. We have policies and procedures in place to set forth physical, administrative and technological safeguards around data security. We train our employees in these policies and procedures.

**Notices**

We reserve the right to modify or change this Privacy Policy at any time. Any such change, update, or modification will be effective immediately upon release, and reflected with the updated Effective Date. If we make any changes to our Policy, we will post the updated Policy, provided on an updated homepage link, and may post other places we deem appropriate.

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### Right of Access, Correction and Objection

We offer transparency in the personal data that we collect and maintain. Whenever we process personal data, we take reasonable steps to ensure that your personal data is kept accurate and up-to date for the purposes for which it was collected. We will provide you with the ability to object to the processing of your personal data if such processing is not reasonably required for a legitimate business purpose as described in this policy or our compliance with law. In the case of electronic direct marketing, we will provide you with a method to opt out of receiving further marketing materials or with a method to opt in if required by law. If you wish to contact us regarding our use of your personal data or object to the processing of your personal data, please contact us as noted below in Contact Information. If you contact us, please note the specific information you would like us to correct, update, transfer or delete. We require proper identification of you. Requests to delete personal data will be subject to any applicable legal and ethical reporting or document filing or retention obligations imposed on us. In addition, the personal data may have been destroyed, erased or made anonymous in accordance with our record retention obligations and practices.

We provide a response to a request within one month; either to fulfil the request, deny the request, explain why we cannot honor the request, or inform you of a necessary extension. We reserve the right to charge a fee for excessive requests.

You have the right to lodge a complaint with a supervisory authority.

### Contact Information

Customers can contact us at any time to review, update and/or correct any personal data that we may have. You may contact our data protection officer Brian by email at [bkelly@proflo.ie](mailto:bkelly@proflo.ie) or by telephone at 01 2570388 or write to us at PROFLO LTD Brennans Yard College lands Rathcoole Co Dublin D24T293.